

Frequently Asked Questions about VITA

How Curbside Drop-Off Works?

Call 817-392-5698 for appointment.

Taxpayer will be given a time to drop off documents at location.

Staff will complete the tax return on site the day the information is received.

Taxpayers will remain in their vehicles at all times.

Who is eligible to use Curbside VITA?

Taxpayers who make less than \$60,000 per year.

Individuals who are filing their 2017, 2018, 2019, & 2020 taxes.

Who is NOT eligible to use Curbside VITA?

Taxpayers who use the Married Filing Separately Status.

Taxpayers who have rental income.

Taxpayers who business expense over \$35,000.

Can I use my paycheck stubs?

No. Only W-2's will be accepted.

Where can I find more information about the VITA Program?

You can visit <https://www.fortworthtexas.gov/departments/neighborhoods/cap/vita> for daily updates on VITA sites.

Where can I get a copy of my tax return transcript or tax account transcript?

You can obtain a free copy by either ordering your transcript online, calling the IRS Transcript Order Line at 1-800-908-9946, or visit www.irs.gov/form4506t.

Can I file my taxes for free without using VITA?

Yes. MyFreeTaxes.com is a free software from H&R Block that helps identify your potential eligibility for tax credits and deductions, and allows you to file your taxes for free.

Where can I go for information about the stimulus checks?

You can visit www.irs.gov or call 1-800-919-9835.

Where's my refund? If you haven't received your refund yet, go to <https://www.irs.gov/refunds> or call 1-800-829-1954.



For more information:
Visit: ForthworthTexas.gov/cap/vita
Email: VITA@fortworthtexas.gov
Call: 817-392-5698

